

Attached Files: [FAQ for students](#) (76.129 KB)
Select the link to view a FAQ document about online learning and Blackboard.

Distance Learning at FGC
Select the link below at visit the Distance Learning page of the college website.
[Distance Learning at FGC](#)

FAQ Registrar
[Frequently Asked Questions - Registrar](#)

Distance Learning Grievance Process
Attached Files: [List of State Agencies](#) (279.698 KB)
 [Commissions Complaint against Institutions Information Sheet and Form](#) (186.523 KB)
 [Grievances Policy and Procedure](#) (27.771 KB)
 [Academic Appeals Policy and Procedure](#) (113.952 KB)

Florida Gateway College is committed to helping students find resolution to any issue that may arise. Select the link to find information to assist in student complaints
[Student Complaints](#)

In compliance with United States Department of Education (USDOE) rules, Florida Gateway College must provide enrolled and prospective students contact information for filing complaints. The college is committed to resolving student grievances, complaints and concerns in an expeditious and fair manner. Students are encouraged to utilize the college's internal complaint process as outlined in the [Grievance Policy and Procedure](#). If an issue cannot be resolved internally, out-of-state distance learning students can file a complaint with the state agency in the state which they reside. To file a complaint with your state agency refer to the [list of state agencies](#).

Florida Gateway College is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools to award associate degrees. Contact the Commission of Colleges at 1866 Southern Lane, Decatur, GA 30033-4097 or call 404-679-4500 for questions about the accreditation of Florida Gateway College. The Commission expects individuals to attempt to resolve issues through all means available, including following the college's published grievance policy and procedure before submitting a complaint to the Commission. The Commission will not consider a complaint that is currently in administrative proceedings, including institution proceedings, or in litigation. Formal complaints must be submitted in writing using the [Commission's Complaint against Institutions: Information Sheet and Form](#). To file a complaint against an institution accredited by the SACSCOC, complete the form and send two print copies to the President, Southern Association of Colleges and Schools Commission on Colleges, 1866 Southern Lane, Decatur, GA 30033-4097.