

Success: Request Help from FGC's Technology Department edited.

Student Help

Build Content Assessments Tools Partner Content

- Minimum Standards
 - Announcements
 - Faculty Information
 - Home Page
 - Course Information
 - Assignments
 - Discussion Board
 - Groups
 - Tools
- My Grades
- Tutoring
- Student Help
- FGC College Info
- Course Evaluation
- COURSE MANAGEMENT
 - Control Panel
 - Files
 - Course Tools
 - Evaluation
 - Grade Center
 - Users and Groups
 - Customization
 - Packages and Utilities

What must I have for an online course?
You must have a computer, an internet service provider, and course-related software (if required) such as Microsoft Word or Microsoft Office Professional. Check with your instructor for any special hardware or software that might be needed. Faculty members determine whether their online class will require proctored testing. The college offers free proctored testing. Students who opt to take proctored exams outside of the college's proctored testing sites may incur additional costs.
Select the following link to check your computer settings
[Click here to check your computer's settings](#)
Free reader version of Microsoft Office applications are available
[Word](#)
[Powerpoint](#)
[Excel](#)

Request Help from FGC's Technology Department
Please contact your instructor for assistance. You may also contact Patty Anderson at (386) 754-4227 or patty.anderson@fgc.edu. If you still need assistance please select the link above to submit a help ticket to the Technology Helpdesk. You may also leave a detailed message for the Technology Helpdesk at (386) 754-4408.

Student Email Accounts
Attached Files: [Student Email Instructions](#) (15.877 KB)
Please select the link above for instructions on how to access your college wolves email account.

Blackboard Learning Center and YouTube for Students